

# AKOVASH HARDWOOD WARRANTY

## LIMITED WARRANTY TO THE ORIGINAL HOMEOWNER

### **Structure Warranty:**

Akovash's (dba Silver Carpet) warranty commitment is to provide quality engineered hardwood flooring that is free from manufacturing defects in milling and lamination for 10 years of the original homeowner. Although each floor is inspected at our factory, the installer/owner has final responsibility as to grade, manufacture and finish. Use of stain or filler for minor defect correction during installation should be used as normal procedure. When our flooring is ordered, 10% must be added to actual square footage needed as allowance for cutting waste and miss-manufacture. Should any plank be deemed unacceptable, the installer should not use the piece. Our liability is limited to replacing defective material in excess of 10%, prior to installation.

### **Limited Residential Subfloor Bond Warranty:**

If the subfloor is deemed to be free of moisture using acceptable industry standards, has no prior moisture problems and is installed according to NWFA installation guidelines using their recommended adhesive or recommended staple down method, we will warranty, as long as you own your home, against planks releasing from the subfloor caused by the effects of ground moisture. We will replace or repair (our option) any plank or planks ONE TIME ONLY. If the problem reoccurs a second time, we will determine that problem is peculiar to the specific job site and will not repair or replace the floor a second time. Adhesive failure caused by other sources such as rain, plumbing leaks or wet mopping will not be covered by this warranty. Hollow sounding spots can occur and are not to be considered failure and are not covered under this warranty. This warranty applies only to the original purchaser and installation site and is not transferable.

### **Finish Warranty:**

When properly maintained under our maintenance program, our finish is warranted to not wear through for a full 5 years after purchase. Gloss reduction is not considered wear through and is not covered under this warranty. This warranty cannot cover damage caused by spike heels, indentations, scratches or stains caused from all including but not limited to pets, gravel, sharp edges of furniture or appliances or repeat sliding of unprotected furniture across the floor. This warranty does not cover color changes or fading caused by U.V. or direct sunlight or improper maintenance. This program is limited to residential applications only.

### **Installation Warranty:**

**1 Year from date of completion.**

### **Exclusion from Warranty:**

Room temperature and humidity of installation area should be consistent with normal, year-round living conditions for at least a week before installation of wood flooring. Room temperature of 60-80°F and a humidity range of 30%-50% should be maintained during acclimatization, installation, and at all times afterward. Warning – humidity levels below these recommended levels will likely cause movement in the flooring, including gapping between pieces and possible cupping and checking in the face. The manufacturer cannot be held responsible for site conditions. Flooring formats, such as plywood based engineered wood flooring, are particularly susceptible to showing movement such as edge/end shrinking if installed over a wet subfloor. This warranty does not cover insect infestation after the product has left our facilities. Lastly this warranty excludes and will not pay consequential or incidental damages associated with any warranty claim. Repair or replacement is the sole remedy. If you have a warranty claim, contact Silver Carpet at (760) 632.1770